**Skype for Desktop - KB09111**

Impacted App/Service: Skype for Desktop

Title: Skype for Desktop is presenting degraded performance

Short Description: Issues with the performance presented by the application should be presented to the respective support team.

Resolution:

1. Create an incident ticket and assign to the **Skype Support** group.
2. Include the following information:
   1. Machine name
   2. Login ID
   3. Physical location of user